

Call forwarding services

Service	Activation	Deactivation	Check the status
Call forwarding Unconditional	Available modes: 1 — internal numbers; 2 — external numbers. *21*<PN># *21*<MODE>*<PN>#	#21#	*#21# *#21*<PN>#
Call forwarding Unconditional (type 2)	*41*<PN># *41*<MODE>*<PN>#	#41*<PN>#	*#41#
Call forwarding Busy	*22*<PN># *22*<MODE>*<PN>#	#22#	*#22# *#22*<PN>#
Call forwarding No reply	*27*<PN># *27*<MODE>*<PN>#	#27#	*#27*<PN>#
Call forwarding No reply (type 2)	*42*<PN># *42*<MODE>*<PN>#	#42*<PN>#	*#42#
Call forwarding Out of Service	*24*<PN># *24*<MODE>*<PN>#	#24#	*#24# *#24*<PN>#
Call forwarding by time	*28*<DAYS>*<R_1 * [R_2 * [R_3 * [R_N]]]>*<PN># *28*<DAYS>*<R_1 * [R_2 * [R_3 * [R_N]]]>*<MODE>*<PN># R_N — a time range, HH1MM1HH2MM2, where: <ul style="list-style-type: none"> • HH1 — hours, the beginning of the range, (00-23); • MM1 — minutes, the beginning of the range, (00-59); • HH2 — hours, the end of the range, (00-23); • MM2 — minutes, the end of the range, (00-59). <DAYS> — a sequence of digits, which includes values from 1 (Monday) to 7 (Sunday).	For all days: #28# For certain days: #28*<DAYS>#	Test: *#28# For a certain day: *#28*<DAY># <DAY> — a digit from 1 (Monday) to 7 (Sunday).
Call forwarding by CallerID	Available modes: 1 — Unconditional; 2 — No Reply. *20*<MODE>*<PREFIX>*<PN>#	#20#	*#20# *#20*MODE*PREFIX*PN#

Service	Activation	Deactivation	Check the status		Implementation		
			Service status	Non-response timer status	Set call forwarding	Cancel call forwarding	Set the non-response timer value
Follow me	Using a PIN code: *23*<PIN># Without a PIN code: *23#	Using a PIN code: #23*<PIN># Without a PIN code: #23#	*#23#	—	Using a PIN code: *23*<PIN>*<LP># *23*<PIN>*<MODE>*<LP># Without a PIN code: *23**<LP>#	Using a PIN code: #23*<PIN>*<LP># #23*<PIN>*<MODE>*<LP># Without a PIN code: #23**<LP>#	—
Follow me (no response)	Using a PIN code: *25*<PIN># Without a PIN code: *25#	Using a PIN code: #25*<PIN># Without a PIN code: #25#	*#25#	*#125#	Using a PIN code: *25*<PIN>*<LP># *25*<PIN>*<MODE>*<LP># Without a PIN code: *25**<LP>#	Using a PIN code: #25*<PIN>*<LP># #25*<PIN>*<MODE>*<LP># Without a PIN code: #25**<LP>#	*125*<RG>#

Calling line identification services

Service	Activation	Deactivation	Check the status
Calling line identification presentation	only via a service provider	only via a service provider	*#30#
Calling line identification restriction	only via a service provider	only via a service provider	*#31#

Keys: PN — a phone number R — a time range LP — a local phone number RG — the quantity of ringback tones

Call restriction services

Service	Activation	Deactivation	Check the status	Implementation
Outgoing calls restriction (RBP)	<p>*34*<PIN>*<CODE>#</p> <p>where <CODE> is an entry number. Available codes:</p> <p>01 - international calls restriction; 02 - international and intercity calls restriction; 03 - international, intercity and city calls restriction; 04 - intercity and city calls restriction; 05 - city calls restriction.</p>	#34*<PIN>#	*#34*<PIN>#	Password-based outgoing calls: *32*<PIN>*<PN># or *32*<PIN>#
Forwarded calls rejection (RFC)	*64#	#64#	*#64#	
Anonymous call blocking (ACB)	*16#	#16#	*#16#	
Do not disturb (DND)	<p>*26#</p> <p>For smart terminals: *260#</p>	#26#	*#26#	
Privacy	only via a service provider	only via a service provider	*#186#	<p>Activation in always_on mode: *186#</p> <p>Activation in on_demand mode: #186#</p>

Service	Activation	Deactivation	Implementation	
			Add a number to the list	Remove a number from the list
Selective call acceptance	*60*<PIN>#	#60*<PIN>#	<p>Using a number in the list: *60*<PIN>*<NL>*<PN>#</p> <p>Using a phone number: *60*<PIN>*<PN>#</p>	<p>Using a number in the list: #60*<PIN>*<NL>#</p> <p>Using a phone number: #60*<PIN>*<PN>#</p> <p>Remove all the phone numbers from the list: #60*<PIN>*0#</p>
Selective call origination white list	*62*<PIN>#	#62*<PIN>#	<p>Using a number in the list: *62*<PIN>*<NL>*<PN>#</p> <p>Using a phone number: *62*<PIN>*<PN>#</p>	<p>Using a number in the list: #62*<PIN>*<NL>#</p> <p>Using a phone number: #62*<PIN>*<PN>#</p> <p>Remove all the phone numbers from the list: #62*<PIN>*0#</p>
Selective call rejection	*61*<PIN>#	#61*<PIN>#	<p>Using a number in the list: *61*<PIN>*<NL>*<PN>#</p> <p>Using a phone number: *61*<PIN>*<PN>#</p>	<p>Using a number in the list: #61*<PIN>*<NL>#</p> <p>Using a phone number: #61*<PIN>*<PN>#</p> <p>Remove all the phone numbers from the list: #61*<PIN>*0#</p>
Selective call origination black list	*63*<PIN>#	#63*<PIN>#	<p>Using a number in the list: *63*<PIN>*<NL>*<PN>#</p> <p>Using a phone number: *63*<PIN>*<PN>#</p>	<p>Using a number in the list: #63*<PIN>*<NL>#</p> <p>Using a phone number: #63*<PIN>*<PN>#</p> <p>Remove all the phone numbers from the list: #63*<PIN>*0#</p>

Keys: PN — a phone number NL — a number in the list

Dialing services

Service	Activation	Deactivation	Check the status	Implementation
Redial	*77#	#77#	*#77#	Last number redial **
Callback	only via a service provider	only via a service provider	only via a service provider	1. Order the service *40# 2. Accept an incoming call 3. Pick up the handset and dial *<PN># or *<PIN>*<PN>#
Autoredial	only via a service provider	only via a service provider	only via a service provider	Automatic redial if the subscriber is busy: *37*<PN># Always redial: *38*<PN>#
Autoredial with callback	only via a service provider	only via a service provider	only via a service provider	Last number redial: *39# Automatic redial to a certain number: *39*<PN># Stop last number redial: *#39# Stop autoredial to a certain number: *#39*<PN>#
Speed dial	*51*<CODE>*<PN># where <CODE> is an entry index in the address book (numbering starting with 0)	#51*<CODE>#	Check the status of the service: *#51*<CODE># Check a number of entry and a phone number correspondence: *#51*<CODE>*<PN>#	**<CODE>
Direct call	*53*<PN>#	#53#	*#53*<PN>#	Pick up the handset, and in 5 seconds (by default) the system will dial the number of subscriber B automatically.

Conference services

Service	Activation	Deactivation	Check the status	Implementation
3-way conference	*95#	#95#	*#95#	Being in a conversation with one subscriber and having a call on hold, dial: <ul style="list-style-type: none"> "F 0" – to disconnect the call on hold and continue the conversation with the subscriber on line; "F 1" – to disconnect the subscriber on line and connect with the subscriber on hold; "F 2" – to switch to the another subscriber; "F 3" – to start a conference; hang up – to transfer a call (Connect A and C subscribers). where F is a predefined button or a sequence of buttons for hook flash operation performing.
Conference call, Add-on	only via a service provider	only via a service provider	–	*71#
Meet me conference	only via a service provider	only via a service provider	–	Create a conference room *270*<RN># Enter a conference room *271*<RN>#
Join a teleconference	–	–	–	*171*<CONFERENCE_ID>#
Teleconference with voice management	–	–	–	*470*<RN># – create a conference room; *471*<RN># – delete a conference room; *472*<RN># – enter a conference room; *473*<RN>*<SUBSCRIBER># – invite a subscriber to the conference room; *474*<RN>*<SUBSCRIBER># – delete a subscriber from the conference room; *475*<RN>*<SUBSCRIBER># – change a subscriber's voice status (trigger mode) in the room; *476*<RN>*<SUBSCRIBER># – activate a subscriber's voice in the room; *477*<RN>*<SUBSCRIBER># – deactivate a subscriber's voice in the room; *478*<RN>*<GROUP># – invite a group of subscribers to the room; *479*<RN>*<GROUP># – delete a group of subscribers from the room.

Keys: PN – a phone number RN – a room number

Paging services

Service	Activation	Deactivation	Check the status	Implementation
Voice page call	only via a service provider	only via a service provider	—	*80*<PN>#
Voice page control	*82#	#82#	—	*#82#
Zone Page	only via a service provider	only via a service provider	—	*81*<PN>#

Other services

Service	Activation	Deactivation	Check the status	Implementation
Call hold	*94#	#94#	*#94#	<p>A user can put a call on hold during a conversation by pressing F. The same action is necessary to return to the conversation.</p> <p>F is a predefined button or a sequence of buttons for hook flash operation performing.</p>
Call transfer during a conversation	*96#	#96#	*#96#	<p>If a user has a call on line and another call on hold, he can either hang up or press F and 4 to establish a connection between the subscriber on line and the subscriber on hold.</p> <p>F is a predefined button or a sequence of buttons for hook flash operation performing.</p>
Call waiting	*43#	#43#	*#43#	<p>During a conversation, having received a notification on an incoming call, dial:</p> <ul style="list-style-type: none"> "F 0" — to reject the incoming call; "F 1" — to accept the incoming call and disconnect the call on line; "F 2" — to accept the incoming call and put the current call on hold. <p>F is a predefined button or a sequence of buttons for hook flash operation performing.</p>
My number	only via a service provider	only via a service provider	*123#	*123#
Malicious call identification	only via a service provider	only via a service provider	only via a service provider	<p>Dial *36# after a malicious call. A service provider will receive a notification on the malicious call.</p> <p>You can apply for the information on the malicious call: date, time of the call, phone number of the malefactor.</p>
Voice mail	only via a service provider	only via a service provider	*90#	To play voice messages, dial *90# to get the access to the mail box.
Check voice mail from another phone	—	—	—	<p>To play all messages: *91#</p> <p>To play messages from a certain phone number: *91*<PN>#</p>

Keys: PN — a phone number

Other services

Service	Activation	Deactivation	Check the status	Implementation
Alarm	Activation of a once-only alarm over the next 24 hours *55*<NA>*<HH><MM>#			
	Activation of a once-only alarm during a week *55*<NA>*<DAY>*<HH><MM>#			
	Activation of a weekly alarm on a current weekday *56*<NA>*<HH><MM>#	Deactivation of an alarm: #55*<NA>#		
	Activation of a weekly alarm on certain weekdays *56*<NA>*<DAYS>*<HH><MM>#	Deactivation of all the alarms: #55*0#	*#55*<NA>#	—
	where <NA> — a digit from 1 to 9; <DAY> — a digit from 1 to 7 (from Monday to Sunday); <DAYS> — a sequence of digits from 1 to 7 (for example, a sequence of working days will be entered as 12345).			
Call park	only via a service provider	only via a service provider	—	Park a call: *57# Add a call to a parking slot: *57*<NPS># Retrieve a call: *58# Retrieve a call from a parking slot: *58*<NPS>#
Call pickup	only via a service provider	only via a service provider	—	To pick up a call of any subscriber: *08# To pick up a call of a certain subscriber: *07*<PN># To pick up calls within a certain pickup group: *07*<GROUP_ID>#
Intervention	only via a service provider	only via a service provider	—	*09*<PN># *09*<MODE>*<PN># Available modes: 0 — observing; 1 — consultation; 3 — conference.
VIP call	only via a service provider	only via a service provider	—	*99*PN#
Change a PIN code	—	—	—	*29*<Old_PIN>*<New_PIN>*<New_PIN>#
Remote phone	*70*<PIN>*<LP>#	#70*<PIN>#	—	To authorize on a remote phone, enter *70*<PIN>*<LP># where <LP> is a number of your local phone. After entering, you will be able to answer calls directed to your local number using the remote phone and to make calls with your settings.

Other services

Service	Activation	Deactivation	Check the status	Implementation
Fax to email	only via a service provider	only via a service provider	—	<p>1. To send a fax to your email, enter *73# on a fax device.</p> <p>2. To receive a fax from the subscriber A, transfer the subscriber A to the number *73#.</p> <p>Note: partially received faxes are not considered to be faxes with errors. Only completely received pages will be transmitted to email.</p>
Call-center agent	*160*<AGENT_ID>*<AGENT_PASSWORD>#	#160#	—	<p>Release calls in post-processing: #161#</p> <p>“Break” state (call-center agent in busy state): #162#</p> <p>“Available” state (call-center agent ready to receive calls): #163#</p>
Call to call-center agent	only via a service provider	only via a service provider	—	*165*<AGENT_ID>#
Set default supervise mode of a call-center supervisor	only via a service provider	only via a service provider	—	<p>*167*<MODE>#</p> <p>Available modes:</p> <p>1 – listening (a supervisor hears a conversation of an agent and a client);</p> <p>2 – consulting (a supervisor hears a conversation and can talk to an agent);</p> <p>3 – conference (a supervisor participates in a conversation with an agent and a client).</p>
Connect a supervisor to an active call of a call-center agent	only via a service provider	only via a service provider	—	*166*<AGENT_ID>*<MODE>#
Messages	—	—	—	<p>*75*<PN># — leave a message to the subscriber having a ‘PN’ number;</p> <p>#75*<PN># — delete a message intended for the subscriber having a ‘PN’ number;</p> <p>*#75*<PN># — mark the message sent by the subscriber having a ‘PN’ number as already read;</p> <p>*#75*<ACTION># — manage the message.</p> <p>Available actions:</p> <p>1 — mark as read;</p> <p>2 — call back and delete;</p> <p>3 — delete without calling back.</p>

Keys: PN — a phone number

Other services

Service	Activation	Deactivation	Check the status	Implementation
Boss-group				
Call Forwarding Unconditional (CFU)	*521*<BOSS_GROUP>*<PN>#	#521*<BOSS_GROUP>#	*#521*<BOSS_GROUP>#, *#521*<BOSS_GROUP>*<PN>#	Use a line: *126*<BOSS_GROUP>*<LINE># where <LINE> is a number of a virtual line.
Call Forwarding No Reply (CFNR)	*527*<BOSS_GROUP>*<PN>#	#527*<BOSS_GROUP>#	*#527*<BOSS_GROUP>#, *#527*<BOSS_GROUP>*<PN>#	
Call Forwarding Busy (CFB)	*522*<BOSS_GROUP>*<PN>#	#522*<BOSS_GROUP>#	*#522*<BOSS_GROUP>#, *#522*<BOSS_GROUP>*<PN>#	
Call forwarding by Time (CFT)	*528*<BOSS_GROUP>*<DAYS>*<HH1> <MM1><HH2><MM2>*<PN># where: <BOSS_GROUP> — a boss-group number; <PN> — a phone number a call will be forwarded to; <DAYS> — a sequence of digits, which includes values from 1 (Monday) to 7 (Sunday). May contain only one digit; <HH> — hour; <MM> — minute.	#528*<BOSS_GROUP># #528*<BOSS_GROUP>*<DAYS>#	*#528*<BOSS_GROUP>#, *#528*<BOSS_GROUP>*<DAY>#	
FlexiCall	*177# *177*<MODE>*<PN># Available modes: 1 — all calls; 2 — internal calls; 3 — external calls.	#177#	—	—
Intercom	only via a service provider	only via a service provider	—	*85*<PN>#
Time service	only via a service provider	only via a service provider	—	*100#
Walkie-Talkie	only via a service provider	only via a service provider	—	*83*<PN># *83*<MODE>*<PN># Available modes: 1 — wiretapping; 2 — notification.
Second Handset	only via a service provider	only via a service provider	only via a service provider	*0#

Deactivate all services — #50*PIN#

Keys: PN — a phone number